

Thinking of Moving to or From Nottingham City

If you are receiving Adult Social Care services and you're considering moving to or moving away from Nottingham City we want to make sure that this care and support continues. We call this 'continuity of care'.

Continuity means making sure that, when an adult who is receiving care and support in one area of England moves home, they will continue to receive care when they arrive in the new area.

Local Authority Councils have a legal duty to work together to make this happen but you (or someone acting on your behalf) must tell your current council and the council in your new area that you are moving. This will help the two councils to get together with you or someone acting on your behalf, to get the support services in place quickly when you arrive in your new home.

We will carefully take into consideration any changes to your care and support needs when you move home. For instance, if you are nearer to family, you may have more sources of support and not require some services. Alternatively, being in a new place may mean that you have new needs.

To enable us to support you or someone you care for we will need to share certain information relating to your current care and support, this will include information relating to your financial circumstances and any carers information. You will have a named person from each council to help with this.

Councils have to meet very strict codes of practice when storing or sharing personal information and we will only share information with your consent and always treat any information in line with the Data Protection Act.

Contacts

If you are planning to move away from or move to Nottingham City please contact the Nottingham City Health and Care Point on **0300 300 3333**.

For information on finding your local council please see the Government website: www.gov.uk/find-your-local-council

For more detailed guidance on continuity of care please see the Government website: www.gov.uk/government/publications/care-act-2014-part-1-factsheets/care-act-factsheets--2#factsheet-9-continuity-of-care-when-moving-between-areas