

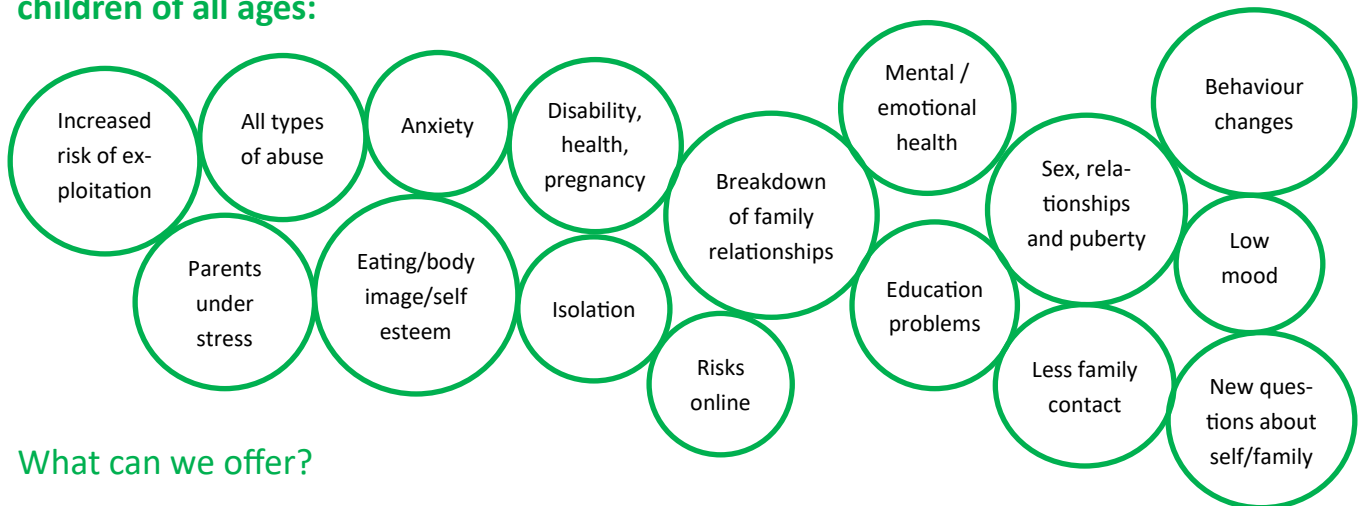
Information for Referrers

NSPCC has adapted our offer of services available for children and families in Nottingham during COVID 19. Support for new referrals can be provided across the following areas :

- Wellbeing – children in care
- Wellbeing – children and families
- Online Safety
- CSE : Protect & Respect and Awareness Raising



We recognise children are facing a wide range of difficulties and we are looking to broaden our offer of support to children of all ages:



What can we offer?

- Between 2 and 6 (virtual) intervention sessions with child / parent / carer.
- Resources, strategies, ideas for managing the difficulties
- Group sessions for children in schools
- Consultation for professionals, providing advice and reflective space to support practice.

Support might take the following form, though each situation will be individually assessed...

Regulating Emotions (parents and children)	Activities to promote good emotional health	Self-image / esteem building	Advice for managing relationships	Behaviour management advice	Socio-educative activities	Help talking to children about difficult things
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If you have a child or family that would benefit from support please send a referral form to Nottingham@nspcc.org.uk in the first instance, completing the **FIRST PAGE ONLY**.

Full details will then be taken by phone by one of our social workers.

This is to reduce the burden on referrers and allow services to be accessed as quickly as possible. (See next page for quick reference guide of our referral process during Covid 19 crisis)

NSPCC REFERRAL PROCESS—COVID 19 CRISIS

May 2020

Referrer identifies a support need for a child or family
Feels NSPCC support would be beneficial—either
direct to family or via professional consultation.

Referrer discusses this with child and family
and gathers verbal consent to refer to NSPCC
for support.

Referrer completes first
page of NSPCC referral
form. Email to
Nottingham@nspcc.org.uk

NSPCC duty worker
will call referrer to
gather information for
the rest of the referral
form.

NSPCC duty social worker will assess referral for initial suitability.

Team Manager will allocate for appropriate intervention :

Wellbeing / Online Safety / CSE Awareness Raising / Protect and Respect (N.B. Protect and Respect will be offered based on CSE Strat recommendations for highest risk cases only)

NSPCC will contact family and make arrangements for support to be offered.

NSPCC will complete brief assessment of need and risk and form a plan of work.

NSPCC will offer between 2 and 6 intervention sessions

NSPCC will keep referrer informed of progress, respecting confidentiality and upholding safeguarding and child protection procedures.

Once agreed work is complete, NSPCC will close
involvement, signposting where necessary.